

Electronic Certificate

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Country: Africa Other APAC Other Argentina AUS/NZ Baltics Benelux Brazil Canada Caribbean Central America Central&East Europe Chile China CIS Other Colombia Czech Republic DACH EU and EEA Other France Hungary Iberia India Italy Mexico Middle East Norden Paraguay Peru Poland Russia Saudi Arabia SE Asia South Africa South America other South Korea Taiwan Turkey United Kingdom United States Venezuela

Product: COBE 2991

Type: Commercial Material

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Certification Statement

We certify that the final electronic form of this material is in accordance with the regulations set forth by the health authority for the country of this document, and is a fair and truthful presentation of the facts about the product.

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October 2023

Subject: Updated Timing for Service and Support for the COBE® 2991 Cell Processor

Dear Valued Customer,

Terumo Blood and Cell Technologies is dedicated to providing you with the highest quality support and remains committed to communicating information regarding our products. This letter provides an update to the letter dated April 2023 regarding end of support for the COBE 2991 system.

As part of our continual review of key components and parts, we are able to extend support for the system with respect to equipment service, technical support, and disposable sets.

- All disposable set orders must be placed by 30 September 2028.
- All ordered disposable sets will be shipped by 31 March 2029.
- Final sunset date of the COBE 2991 system — i.e., the end of support for spares, repairs, service agreements, and technical service — will be 31 March 2031.

Extended support does not apply to countries in Europe, the Middle East, and Africa (EMEA, Appendix A). Also, due to the removal of the CE mark, the extended timeline does not apply to Malaysia. For all countries in EMEA and Malaysia:

- To ensure proper planning, all orders for disposable sets must have been placed by 30 June 2023, and all products must clear customs in the EU by 29 December 2023.
- The final sunset date for the COBE 2991 system — i.e., the end of support for spares, repairs, service agreements, and technical service — will be 29 December 2025.

We appreciate your continued support and look forward to serving you. If you have any questions, please visit terumobct.com/contact-us for complete contact information.

Sincerely,

Allison Hoffman
Global Product Manager
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APPENDIX A: EMEA Countries

Albania	Estonia	Liberia	San Marino
Algeria	Ethiopia	Libya	Saudi Arabia
Andorra	Falkland Islands	Liechtenstein	Senegal
Angola	Faroe Islands	Malawi	Serbia
Anguilla	Finland	Maldives	Serbia/Montenegro
Armenia	France	Mali	Seychelles
Aruba	French Guayana	Malta	Sierra Leone
Austria	French Southern Territories	Martinique	Slovakia
Azerbaijan	Gabon	Mauritania	Slovenia
Bahrain	French Polynesia	Mauritius	Somalia
Belarus	Gambia	Mayotte	South Africa
Belgium	Georgia	Moldova	Spain
Benin	Germany	Monaco	Saint Pierre and Miquelon
Bosnia-Herzegovina	Ghana	Montenegro	Sudan
Botswana	Gibraltar	Montserrat	Svalbard
Bouvet Islands	Greece	Morocco	Swaziland
British Indian Ocean Territory (BIOT)	Greenland	Mozambique	Sweden
British Virgin Islands	Guadeloupe	Namibia	Switzerland
Bulgaria	Guernsey	Netherlands	Syria
Burkina Faso	Guinea	New Caledonia	Tajikistan
Burundi	Guinea-Bissau	Niger	Tanzania
Cameroon	Hungary	Nigeria	Togo
Cape Verde	Iceland	Norway	Tunisia
Cayman Islands	Iran	Oman	Turkey
Chad	Iraq	Palestine	Turkmenistan
Comoros	Ireland	Pitcairn Islands	Turksh Caicosin
Cote d'Ivoire	Israel	Poland	Uganda
Croatia	Italy	Portugal	Ukraine
Cyprus	Jersey	Qatar	United Kingdom
Czech Republic	Jordan	Republic of Congo	United Arab Emirates
Democratic Republic of the Congo	Kazakhstan	Reunion	Uzbekistan
Denmark	Kenya	Romania	Vatican City
Djibouti	Kuwait	Russian Federation	Wallis and Futuna
Dutch Antilles	Kyrgyzstan	Rwanda	West Sahara
Egypt	Latvia	South Sandwich Islands	Yemen
Equatorial Guinea	Lebanon	São Tomé and Príncipe	Zambia
Eritrea	Lesotho	Saint Helena	Zimbabwe