

RE: Exmoor Steam sterilised products - Update

14th October 2025

Dear Valued Customer,

Further to previous correspondence, this is an update on the timeline for availability of our steam sterilised products.

Due to our previous steam sterilisation provider exiting the market, we are currently unable to steam sterilise Exmoor aural vent tubes (AVTs) made from PTFE material. We are actively onboarding a new supplier and working through the necessary approvals with our notified body.

We initially estimated mid-November, following update from our notified body we expect approval to be completed by early December, we therefore anticipate product to be available for release mid December.

This may temporarily affect the supply of PTFE AVTs. A list of impacted devices is provided in Appendix 1.

In the meantime, alternative AVTs made from HDPE and Titanium are available and may be suitable substitutes. Please consult a qualified healthcare professional to determine the best option for your patients. Visit our website to view the alternative AVT's:

[E32 Reddy Grommet \(HDPE\)](#)

[E59 Bel Air Ventilation Tube \(HDPE\)](#)

[E60 Addenbrookes \(HDPE\)](#)

[E64 Jain Vent Tube \(HDPE\)](#)

[E58 Titanium Grommet](#)

[E58A Titanium Grommet](#)

We sincerely apologise for any inconvenience caused and appreciate your understanding.

For further assistance please contact us:

- UK customer Enquiries: ASKVCI@Vernacare.com
- International Enquiries: Export.VCI@Vernacare.com

Kind regards,

The Vernacare Team

Protecting Safety & Dignity. Pioneering Sustainable Manufacturing.

/ infection prevention / clinical waste management / surgical solutions

1 Western Avenue, Matrix Park, Buckshaw Village, Chorley, PR7 7NB, UK
+44 (0)1204 529494 hello@vernacare.com vernacare.com

Vernacare International Limited. Registered in England and Wales. Company No: 06449040.
Registered office: 1 Western Avenue, Buckshaw Village, Chorley, England, PR7 7NB.



Appendix 1: List of Exmoor Aural Vent Tubes made from PTFE material (Steam Sterilised)

Part REF	Variant	Comment
E101	Shepards Drain	
E101X5	Shepards Drain	
E102	Shepards Drain	
E102X5	Shepards Drain	
E103	Shepards Drain	
E103X5	Shepards Drain	
E104	Shepards Drain	
E104X5	Shepards Drain	
E106	Collar Button	
E106X5	Collar Button	
E107	Collar Button	
E107X5	Collar Button	
E108	Collar Button	
E108X5	Collar Button	
E109	Collar Button	
E109X5	Collar Button	
<i>E110</i>	<i>Reuter Bobbin</i>	Discontinued
<i>E110X5</i>	<i>Reuter Bobbin</i>	Discontinued
E111	Reuter Bobbin	
E111X5	Reuter Bobbin	
E114	Shah Mini Grommet	
E114X5	Shah Mini Grommet	
E115	Shah Ventilation Tubes	
E115X5	Shah Ventilation Tubes	
E116	Shah Ventilation Tubes	
E116X5	Shah Ventilation Tubes	

Protecting Safety & Dignity. Pioneering Sustainable Manufacturing.

/ infection prevention / clinical waste management / surgical solutions

1 Western Avenue, Matrix Park, Buckshaw Village, Chorley, PR7 7NB, UK
+44 (0)1204 529494 hello@vernacare.com vernacare.com

Vernacare International Limited. Registered in England and Wales. Company No: 06449040.
Registered office: 1 Western Avenue, Buckshaw Village, Chorley, England, PR7 7NB.

