

RE: Exmoor Steam sterilised products

9th September 2025

Dear Valued Customer,

We would like to inform you that, due to our previous steam sterilisation provider exiting the market, we are currently unable to steam sterilise Exmoor aural vent tubes (AVTs) made from PTFE material.

We are actively onboarding a new supplier and working through the necessary approvals with our notified body. While we aim to complete this process by mid-November, timelines may vary depending on their availability.

This may temporarily affect the supply of PTFE AVTs. A list of impacted devices is provided in Appendix 1.

In the meantime, alternative AVTs made from HDPE and Titanium are available and may be suitable substitutes. Please consult a qualified healthcare professional to determine the best option for your patients. Visit our website to view the alternative AVT's:

[E32 Reddy Grommet \(HDPE\)](#)

[E59 Bel Air Ventilation Tube \(HDPE\)](#)

[E60 Addenbrookes \(HDPE\)](#)

[E64 Jain Vent Tube \(HDPE\)](#)

[E58 Titanium Grommet](#)

[E58A Titanium Grommet](#)

We sincerely apologise for any inconvenience caused and appreciate your understanding.

For further assistance please contact us:

- UK customer Enquiries: ASKVCI@Vernacare.com
- International Enquiries: Export.VCI@Vernacare.com

Kind regards,

The Vernacare Team

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1 Western Avenue, Matrix Park, Buckshaw Village, Chorley, PR7 7NB, UK
+44 (0)1204 529494 hello@vernacare.com vernacare.com

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Registered office: 1 Western Avenue, Buckshaw Village, Chorley, England, PR7 7NB.



Appendix 1: List of Exmoor Aural Vent Tubes made from PTFE material (Steam Sterilised)

Part REF	Variant	Comment
E101	Shepards Drain	
E101X5	Shepards Drain	
E102	Shepards Drain	
E102X5	Shepards Drain	
E103	Shepards Drain	
E103X5	Shepards Drain	
E104	Shepards Drain	
E104X5	Shepards Drain	
E106	Collar Button	
E106X5	Collar Button	
E107	Collar Button	
E107X5	Collar Button	
E108	Collar Button	
E108X5	Collar Button	
E109	Collar Button	
E109X5	Collar Button	
<i>E110</i>	<i>Reuter Bobbin</i>	Discontinued
<i>E110X5</i>	<i>Reuter Bobbin</i>	Discontinued
E111	Reuter Bobbin	
E111X5	Reuter Bobbin	
E114	Shah Mini Grommet	
E114X5	Shah Mini Grommet	
E115	Shah Ventilation Tubes	
E115X5	Shah Ventilation Tubes	
E116	Shah Ventilation Tubes	
E116X5	Shah Ventilation Tubes	

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